

# IPVISION

Business Telecommunications

5 0 6 0 9 9 9 9

**Voicemail**

**User Manual**

## Welcome!

This manual gives you practical instruction on how to use Voicemail.

If you feel uncertain or have questions,  
you are always welcome to call us.

Best regards,  
ipvision Support

Skodsborgvej 305 D  
DK 2850 Nærum

Anelystparken 45 C  
DK 8381 Tilst

+ 45 88 88 77 99

Mon. - Thu.: 8:00 - 16:00 (GMT+1)

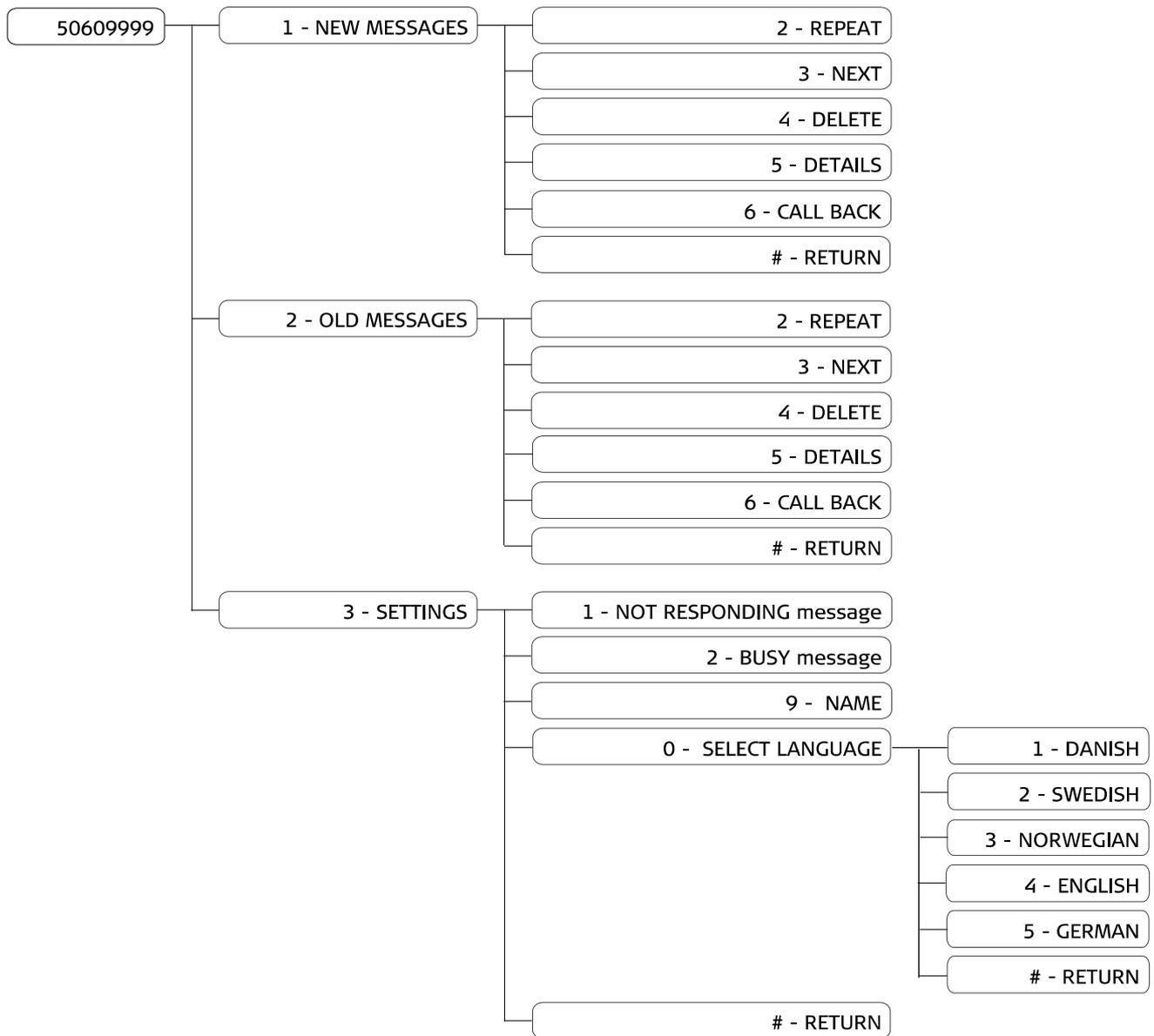
Fri.: 8:00 - 15:30 (GMT+1)

[support@ipvision.dk](mailto:support@ipvision.dk)

## Table of Contents

Voicemail .....	1
New messages.....	2
Old messages.....	2
Settings.....	3
Help.....	4

## Voicemail



## 1 New messages

---

The first new message will be played, after you have selected the folder with new messages. After listening to each of the messages, there are following options\*:

- 2 **Repeat** the message  
The last played message will be repeated for you.
- 3 **Next** message  
This option allows you to continue to the next message.
- 4 **Delete** message  
Current (last played) message will be deleted.
- 5 **Repeat** message details  
Repeat the details about current (last played) message.
- 6 **Call Back**  
This option allows you to call the person that has left current message.
- # **Return** to the previous menu.

## 2 Old messages

---

The first old message will be played, after you have selected the folder with old messages. After listening to each of the messages, there is same set of options, as while listening to new messages\*:

- 2 **Repeat** the message  
The last played message will be repeated for you.
- 3 **Next** message  
This option allows you to continue to the next message.
- 4 **Delete** message  
Current (last played) message will be deleted.
- 5 **Repeat** message details  
Repeat the details about current (last played) message.
- 6 **Call Back**  
This option allows you to call the person that has left current message.
- # **Return** to the previous menu.

---

\* You can also navigate in the Options Menu, while one of the messages is being played

## 3 Settings

---

This option allows you to record your own custom messages that will be used in the following cases:

- 1 Not responding**  
This message will be used, when a call is redirected to the voicemail, after it was not answered in time or rejected.
- 2 Busy**  
This message will be used, when a call is redirected to the voicemail, when your phone was busy.
- 9 Your Name**  
This recording will be used by IVR system to identify you as user.
- 0 Select Language**  
Press '0' to select the language for recording the messages. Each message can be recorded in several languages.

When a call is redirected to voicemail, language will be selected based on the caller's settings (if known), or based on the area code of the caller number.

Messages can be recorded in the following languages:

- 1** Danish
  - 2** Swedish
  - 3** Norwegian
  - 4** English
  - 5** German
- #** Return to the previous menu.

---

## Help

If you have questions or need help with ipvision products, you are always welcome to contact ipvision Support:

Call *+45 8888 7799* within our working hours:

Mon. to Thu.: 08.00 – 16.00 (GMT+1)

Fri.: 08.00 – 15.30 (GMT+1)

We provide 24-hour service in case of major errors.

Or send an e-mail to [support@ipvision.dk](mailto:support@ipvision.dk)

We are doing our best to answer all e-mails within 8 working hours.